

# **Tricare Prime Evacuees Obtaining Medical Care While At Tyndall**

- 1. The first step: is to report to Tricare Beneficiary Flight on the third floor to register for local medical care.
  - Tyndall Clinic does not have an emergency room or walk-in clinic.
  - For non-emergency medical care after regular clinic hours, call 283-2778 to speak to a Primary Care Manager (PCM) on call.
  - TRICARE PRIME enrollees with urgent/emergency care are covered by Tricare, but the member must use their permanent address for billing purpose.
  - TRICARE STANDARD and MEDICARE care call TRICARE Operations at 283-7331 for assistance.

# 2. Routine Care:

Family Practice /Pediatric Clinic: Call Central Appointments at 283-2778. Appointments are available Monday through Friday 0700 - 1630 hours. Any specialty care (**Referrals**) requires prior approval. OB/GYN patients will report to Family Practice front desk for medication refills and OB referrals.

# 3. Physical Therapy:

Physical therapy will be evaluated by Family Practice to determine best route for continued care. Children under age 10 must be evaluated by Peds Clinic.

#### 4. Immunizations

Immunizations will see anyone directly with or without shot records

# **5. School Information**

- No paperwork required
- Call 872-4100 to find out what school the child can attend.
- Free meals during school hours. Any supplies needed, contact Kay Daniels at 872-4293 or Trip Jones at 872-4530 for assistance.

#### 6. Emergency care location:

**Bay Medical Center** - Take Business 98 West to Martin Luther King, Jr. (MLK Jr.) Blvd, turn right, go to 7<sup>th</sup> Street and turn right, the hospital is now in view.

**Gulf Coast Medical Center** - Take Tyndall Parkway (98 West/15<sup>th</sup> Street) west, turn right at the traffic light onto MLK Jr. Blvd (Hwy 77), cross highway 231 and then turn left on  $23^{rd}$  Street and go approximately ½ mile to 449 west  $23^{rd}$  Street, the hospital is now in view on your left.

**Bay Walk-In Clinic** (763-9744) – Open 0800 to 2000 hours Monday through Saturday and 1200 to 1800 hours on Sunday. Take Tyndall Parkway (98 West/15<sup>th</sup> Street) west, turn right at the traffic light onto MLK Jr. Blvd (Hwy 77) then follow Hwy 77 to 23<sup>rd</sup> Street, Bay Walk-In Clinic is now in view on the right corner in front of the Target store.

# 7. Local Phone Numbers:

For Mental Healthcare (Stress Management) Call:

Value Options: 1-800-700-8640

Life Skills: 283-7511 after hours 283-2155/2254

Military One source: 1-800-342-9647 (counselors available to assist)

Red Cross: 1-877-272-7337

Family Support Center: 283-4204/2156/4205 - loan up to \$300, computer access